
ARCHITECTS OF RESILIENCY™

Founded in 2002 by a group of successful entrepreneurs, North River Solutions has grown to be a worldwide consulting firm with offices in the United States, Egypt, and China. We help build highly resilient organizations that meet the performance demands of today's 24x7 world economy.

Every member of our executive team is a former CEO or President of a successful company. We know how to get things done – from planning to implementation. North River expertise includes: *auditing, business continuity planning, compliance and regulatory management, operational resiliency planning, data center operations, executive training, crisis communications, and marketing.* Our experience spans many industries including:

- Financial Services
- Healthcare
- Legal and Professional Services
- Non-Profit Institutions
- Retail Operations
- Transportation
- Tourism and Travel
- Manufacturing and Distribution
- Supply Chain Management
- Technology
- Education
- Food Services
- Energy
- Hospitality and Lodging

In the private sector we measure our success by improved profitability, enhanced efficiency, and increased firm valuation. Our public sector focus is on better service delivery and operating efficiency. Regardless of your business challenge, we have the expertise and focus to help you.

ABOUT OUR TEAM

Our team of ex-CEOs, certified practitioners, lead auditors, and subject matter experts can provide you with the in-depth knowledge you need. Our clients range from 5-person financial firms and charities to large government institutions and multi-national organizations. We have hands-on experience in managing complex projects and have worked with multi-national organizations on every continent.

Where standards exist we follow them, where they don't we build them. Our team includes members of committees crafting the next generation of national and international standards. We are active on a number of committees, including:

- ANSI National Accreditation Board (ANAB) *Committee of Experts* which is working under a contract from the Department of Homeland Security to set standards for business continuity and preparedness auditing.
- ASIS Technical Committee developing a "next generation" standard for the International Organizations for Standardization (ISO).
- United Kingdom Accreditation Service (UKAS) pilot program committee to develop practices and procedures for business continuity auditing.

Our team has unparalleled experience dealing with various industry standards including ISO 9001, NFPA 1600, BS 25999, and the suite of emerging international standards dealing with risk management, continuity planning, and business resiliency. Many of our

team members have decades of experience in the fields of computer technology and software and have played a pioneering role in the development of several “industry firsts.”

Members of our team hold executive positions in various professional organizations including:

- Association of Contingency Planners (ACP)
- International Consortium for Organizational Resiliency (ICOR)
- Northeast Disaster Recovery Information Exchange (NEDRIX)

Many of our team members are actively involved in teaching at major universities and engage in original research projects related to the topics of business resiliency, risk assessment, and business operations.

ABOUT OUR SERVICES

On a worldwide basis we offer products, services, and training related to emergency management, disaster recovery, continuity of operations, and business resiliency. Our offerings fall into four categories:

NRS Consulting Services

Our consulting services include risk assessments, business impact analysis (BIA), strategy development, awareness and training, and resiliency plan development. We are also uniquely qualified to conduct business continuity pre-audit assessments due to our involvement with the creation of the standards used in auditing.

NRS Product Suite

North River Solutions has developed a unique suite of web-based tools which are available to our clients and in some cases, the general public. Examples include:

- Resiliency1™ Open Survey Self Assessment, a free resiliency benchmarking service.
- NRS Pre-Audit Toolkit for NFPA 1600 and BS 25999.
- NRS Data Center Inspectors Toolkit.

Additional products are in development and will be released during 2009 and 2010.

NRS Certified Educational Courses

In conjunction with Los Angeles University of Health and Science, North River Solutions has developed a series of certified training courses covering the fields of resiliency, security, and information technology. Learn more at the North River Solutions website.

NRS Research Projects

North River Solutions engages in original research in the areas of business resiliency and alternative energy. We invite interested parties to contact us via our website.

NRS Resiliency Partners

North Rivers Solutions is very interested in collaboration opportunities. Please contact the Director of the Resiliency Partners Program at our website for more information.