
INTRODUCTION

North River Solutions (NRS) offers products, consulting services, training, and research capabilities. We work with large and small organizations in both the public and private sector. With offices located around the world, our expertise includes disaster and crisis management, business continuity planning, regulatory compliance, pre-audit assessment, data center operations, and supply chain resiliency. We know how to get things done, from planning to implementation. Our hands-on experience spans many industries including:

- Financial Services
- Healthcare and Medical Technology
- Computer and Telecom Technology
- Energy and Transmission
- Transportation (Air, Sea, Land)
- Hospitality and Retail Food Services
- Tourism and Travel
- General Manufacturing and Distribution
- Education and Non-Profits (CBO and FBO)
- State and Local Governments

Regardless of your business challenge, we have the expertise and focus to help you.

NRS PRODUCTS

North River Solutions uses its experience and technology to build highly resilient organizations and communities that can meet the demands of today's 24x7 world economy. This Web 2.0 application measures an organization's level of crisis preparedness and its ability to recover from a business disruption. The outgrowth of a major NRS research project, this resiliency indexing tool has already proved its value with several organizations. Available in four configurations including a popular free "open survey," this unique benchmarking service provides a detailed evaluation of crisis preparedness along with specific recommendations on how to increase the organization's resiliency level.

NRS is the developer of the Resiliency1™ Index, the initial offering in a planned series of performance-oriented benchmarking, assessment, and pre-audit tools. Resiliency1™ has its origins in the company's ongoing research into resiliency at the personal, family, business, and community levels. Other products in development include a self assessment survey focused on supply chain vulnerability and a tool designed for resiliency auditing. For more information contact RIAssessments@NorthRiverSolutions.com.

NRS is also a proud distributor of the *Personal Recovery Professional*, a software tool for individuals, home businesses, and families that want to be prepared for a disaster. For more information contact Solutions@NorthRiverSolutions.com.

CONSULTING ACTIVITIES

North River Solutions clients come from many industries and markets. They range in size from small private firms to large government agencies. NRS routinely accepts engagements that involve complex and difficult challenges that other firms avoid. We are able to succeed in these projects because of our team's competency and creativity. Drawing on subject matter experts who understand the business and regulatory demands of different industries, NRS can devise and execute a plan of action that gets results.

Our team members hold advanced degrees and certifications in continuity planning, auditing, supply chain management, physical and cyber security, computer operations, and regulatory compliance. Offerings include:

- Project Management
- Risk Assessments (RAs)
- Business Impact Analysis (BIA)
- Risk Transfer and Mitigation Planning
- Supply Chain Preparedness
- Cost Justification Analysis
- Employee and Executive Training
- Technical Recovery and Security Planning
- Business Continuity Pre-Audits
- Data Center Auditing and Pre-Audit Reviews
- Resiliency Benchmarking
- Regulatory Compliance Pre-Audits

For more information contact Consulting@NorthRiverSolutions.com.

TRAINING AND PROFESSIONAL EDUCATION

By combining the principles of adult learning with our understanding of technology, NRS is able to offer customized training programs in support of our consulting and auditing engagements. Many of our training programs lead to a professional certification and qualify for continuing education units (CEUs). Principles of the firm are on the faculty of several universities and NRS is a co-sponsor of the *Institute for Resiliency Studies* at Los Angeles University of Health and Technology Sciences.

For more information contact Education@NorthRiverSolutions.com.

RESEARCH CAPABILITIES AND OTHER AREAS OF INTEREST

North River Solutions is actively pursuing several advanced research projects in the areas of community resiliency, supply chain resiliency, cloud computing, and forgery prevention. NRS actively pursues collaborative relationships and seeks partnerships with businesses, non-profit institutions, systems integrators, software vendors, service providers, consulting firms, and educators around the world.

For more information contact Research@NorthRiverSolutions.com.

ABOUT NORTH RIVER SOLUTIONS

Founded in 2002 by a group of successful entrepreneurs, North River Solutions has grown to be a worldwide consulting firm with offices in the United States, Egypt, and China. Our team of ex-CEOs, certified practitioners, lead auditors, and subject matter experts can provide the in-depth knowledge you need.

Our clients range from five person financial firms and small charities, to large institutions and multi-national organizations. We have hands-on experience in managing complex projects and have worked with organizations on every continent. We offer a full suite of products and services including:

- Business Resiliency Consulting
- Assessment, Planning and Technology Tools
- Training and Education Courses
- Advanced Research Consulting

For more information about working with North River Solutions visit our website at www.NorthRiverSolutions.com.